

## Known issue with TASCAM USB Audio Devices and System Audio in Windows 8.1 Update

28.04.2014

A problem may occur after installing Windows 8.1 Update 1 (KB2919335), and connecting a TASCAM USB Audio Interface and setting the Windows Sound settings for the Default audio Format for shared mode to 24 bit. This may cause a STOP Error (Blue screen) when a system audio event is played back.

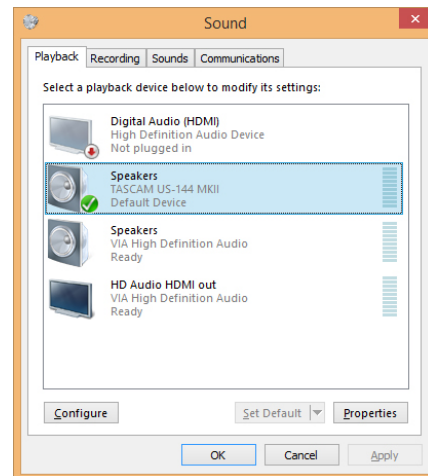
Tascam is preparing a new Windows driver to resolve this issue and will publish it on this website (<http://tascam.eu/>) when it is ready.

Until the new driver is available, please use only the 16-bit settings in the Windows Sound Speaker properties.

### NOTE

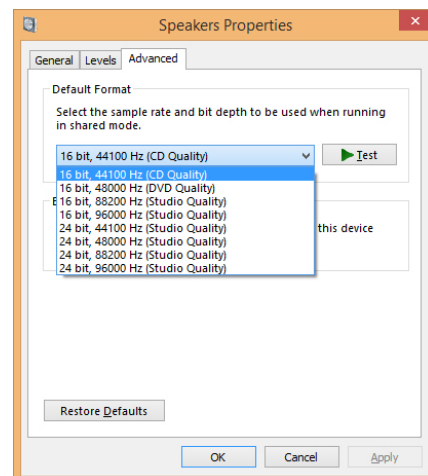
- *This setting does not affect audio through your DAW software to the TASCAM USB Audio Interface when using ASIO.*
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### 1 Open Control panel -> Sound.



### 2 Right click on Speakers/TASCAM US-XXXX and select Properties.

### 3 Click on the Advanced tab.



### 4 Select any of the available 16-bit settings.