Checking the software version.

1. Open the Streaming Dashboard screen in the Google Chrome web browser to show the Encoder Control screen.

TASCAM					,	/S-R265_00022E829	001 172.29.198.7
			En	coder Control	Decoder Contr	ol Device Setting	a Advanced
Encoders							
Device Name	Analog 😜 Overload	Input Resolution	Streaming	Recording	Audio Settings	Encoder Settings	Output Settings
VS-R265_00022E829001 (Curre	٠	2160p30	~	×	Configure	Configure	Configure

2. Select the Advanced tab to open the Advanced screen.

TASCAM	VS-R265_00022E829000 192.168.3.22			
	Encoder Control	Decoder Control	Device Settings	Advanced
Reset Settings				
Resets all current settings back to defaults except device name, device n	ole, network settings, and ar	thentication settings.		
Search By Name .				
Confirm Reset				
Software Update				
Current Device: VS-R265_00022E829000 (192.168.3.22)				
Current Version: 1.0.1.7.1				
Check for Update				
Debug Information				
•				
To better help with an issue, we may ask you to provide us with debug in	rormation.			
Download				

3. Check the Current Version under Software Update on the screen.

Before updating

Always follow the procedures below when updating to Ver2.0.2.26.1. Failure to follow these procedures could result in making the unit unstartable.

Procedures for updating from versions 1.0.0.7.1, 1.0.1.7.1, 1.0.2.7.1 and 1.1.0.7.1

If the unit is using one of the above versions, the procedures below must be followed to update it.

- Step 1: Update to Ver1.1.0.11.1 using an SD card
- Step 2: Update to Ver2.0.1.25.1 using an SD card or via the Internet
- Step 3: Update to Ver2.0.2.26.1 using an SD card or USB flash drive
 - Note: Updates in steps 1 and 3 cannot be conducted via the Internet.

Procedures for updating from versions other than 1.0.0.7.1, 1.0.1.7.1, 1.0.2.7.1 or 1.1.0.7.1

If the unit is using a version other than one of the above, the procedures below must be followed to update it.

- Step 1: Update to Ver2.0.1.25.1 using an SD card or via the Internet
- Step 2: Update to Ver2.0.2.26.1 using an SD card or USB flash drive
 - Note: The update in step 2 cannot be conducted via the Internet.

ATTENTION

Be careful because updating from Ver1.x.x to Ver2.0.1.25.1 will restore all settings, including network settings, to their default values.

NOTE

Follow the instructions in" Procedures for updating from external storage" to update to Ver2.0.1.25.1 later.

When operating on a network that does not have a DHCP server, the IP address will automatically be set to "192.168.1.100" after updating.

For this reason, it will stop being recognized by the current network, so change the IP addresses of this unit and computer to the" 192.168.1.x" network group before updating. When a DHCP server is present and operating with" Automatic (DHCP)" for network settings, update without making any changes beforehand.

VS-R264 / VS-R265

Software update procedures

Procedures for updating from a server (to Ver2.0.1.25.1)

1. When new software is available, a message like the one shown below will appear on the Streaming Dashboard screen to encourage updating.

TASCAM				
	Encoder Control	Decoder Control	Device Settings	Advanced
Reset Settings				
Resets all current settings back to defa	ults except device name, device role, network settings, and a	uthentication settings.		
Search By Name	*			
Confirm Reset				
Software Update				
Software Update current Device: VS-R265_00022E825	000 (192.168.3.22)			
Current Device: VS-R265_00022E829 Current Version: 0.9.1.7.1	000 (192.168.3.22)			
Current Device: VS-R265_00022E829	000 (192,168 3.22)			
Current Device: VS-R265_00022E829 Current Version: 0.9.1.7.1	000 (192.168.3.22)			
Current Device: VS-R265_00022E829 Current Version: 0.9.1.7.1	000 (192 198 3 22)			
Current Device: VS-R265_00022E829 Current Version: 0.9.1.7.1	000 (192,168,3.22)			
Current Device: VS-R265_00022E823 Current Version: 0.9.17.1 Check for Update Debug Information	000 (112 168 3.22) A you to provide us with debug information.			

 Update the VS-R264/VSR265 software. Current Device and Current Version show the name and software version of the selected VS-R264/VS-R265. To update the software of the selected VS-R264/VS-R265, click the Constructed button.

NOTE

Depending on the size of the update file, connecting an SD card to complete the update might be requested.

Procedures for updating from external storage

Depending on network conditions, connecting to the update server or downloading the update file might not be possible. In this case, follow the procedures below to update using external storage.

NOTE

If Ver1.0.0.7.1, Ver1.0.1.7.1, Ver1.0.2.7.1 or Ver1.1.0.7.1 is being used, download "Main unit software Ver1.1.0.11.1" and use an SD card to update the unit to Ver1.1.0.11.1 without fail. Before updating to the latest version from Ver1.1.0.11.1, the unit must first be updated to Ver2.0.1.25.1.

Download "Main unit software V2.0.1.25.1" and use an SD card to conduct the update.

Then, download the latest software and follow the procedures below to update the unit.

 Download the latest software from the TEAC Global Site (https://teac-global.com/).
 Decompress the downloaded file if it is in ZIP format or another compressed file type.

ATTENTION

After update files are decompressed, versions for the VS-R264 and VS-R265 will have the same file names, but their contents are different.

Be careful with these files because updating with files for the wrong model could cause malfunction or operation trouble.

2. After decompressing, copy the folders and files to the top level directory on the external storage.

- Connect the external storage to the unit and refresh the Streaming Dashboard screen.
 When this is done, if the software version of the unit and the file version on the external storage are different, the following message will appear to prompt updating.
 - "Please reboot to finish installing updates."

TASCAM	Please rebo	85_00022E829000 192 168 3 2			
		Encoder Control	Decoder Control	Device Settings	Advanced
Storage Device Manageme Sately remove or format USB drives or SD card Open					
Reboot Device If you're experiencing any issues, try a reboot f Reboot & Update	rstl				
Reset Settings Resets all current settings back to defaults exo Search By Name	ept device name, device n	ole, network settings, and as	uthentication settings.		
Confirm Reset	•				

ATTENTION

Since the requirement is that the update version be different from the software version of the unit, reverting to a version older than the current one is possible. Be careful not to revert to an older version mistakenly.

4. Press the Reboot & Update button under Reboot Device on the screen to open a "Are you sure you want to reboot this device?" pop-up.

TASCAM	Please reboot to finish installing upo	lates.	265_00022E829000	192.168.3.22
_	Encoder Control	Decoder Control	Device Settings	Advanced
Storage Device Manag Safety remove or format USB drives or Open	Are you sure you want to reboot this device?	Yes No		
Reboot Device				
If you're experiencing any issues, try a rel	soot first!			
Reboot & Update				
Reset Settings Resets all current settings back to default	s except device name, device role, network settings, and a	uthentication settings.		
Search By Name				
Confirm Reset				
oominin neoer				

- **5.** Press the Yes button to execute the update.
- 6. The procedure is complete when "Reboot successful." appears in a pop-up.

Encode Code Decker Stating Advaced Storage Device Mans Batty remove a brund UBB alway Com Integer transmission Integer transmission Integer transmission Reboot Device Report Reprincing any subset, try a reboot test Integer transmission Integer transmission Integer transmission Resets Settings Seesand Brunder stratege to be defaults descept device name, device rem, release settings, and authentication settings. Integer transmission Integer transmission	Storage Device Man; Stephy remove or formal USB ones Open Comm	TASCAM	Please rebool	to finish installing upd	ates.	1265_00022E82900	0 192.168.3.22
Storage Device Mans : and the storage of barrier USB create com Com	Storage Device Mans between the successful of th			Encoder Control	Decoder Control	Device Settings	Advanced
If you've experiences any seases, try a retood that Reboot & Lybean Reboot & L	If you're econiencing any linux, try a retoot first Record Euguan Recent Settings Resent all carrier strings blac to daturb encept device name, device role, netrion settings, and authentication settings Starts bry home	Safely remove or format USB drives in	ooot successful.				
Record & Lyucate Reset Settings Reset at current wittings back to defaults except device name, device role, network settings, and authentication settings.	Reset Settings Resets all curver settings back to defaults except device name, device role, network settings, and authentication settings. Search by have	Reboot Device					
Resets all current settings back to defaults except device name, device role, network settings, and authentication settings.	Resets all current settings back to defaults except device name, device role, network settings, and authentication settings. Search by Name		t first)				
Resets all current settings back to defaults except device name, device role, network settings, and authentication settings.	Resets all current settings back to defaults except device name, device role, network settings, and authentication settings. Search by Name						
Search By Name -							
	Confirm Reset	•	cept device name, device role	network settings, and au	thentication settings.		

This completes updating of the unit.

ATTENTION

An SD card that has been used once for updating cannot be used as is to update again.

The contents of the updated files are changed, so the SD card must be erased and the files copied to it again each time when updating multiple VS-R units.