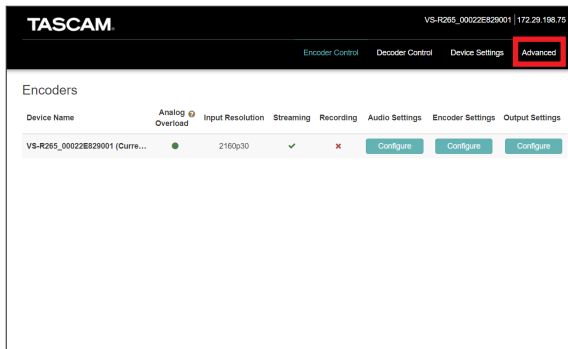
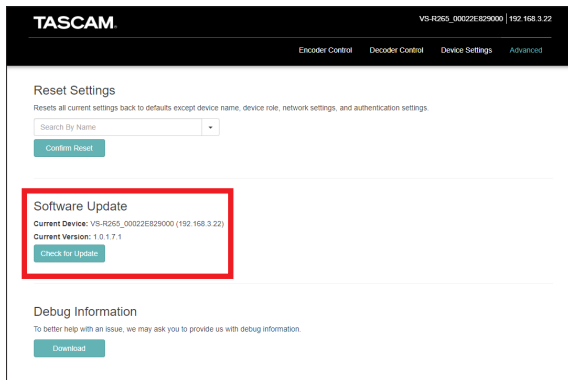


Checking the software version.

1. Open the Streaming Dashboard screen in the Google Chrome web browser to show the Encoder Control screen.



2. Select the Advanced tab to open the Advanced screen.

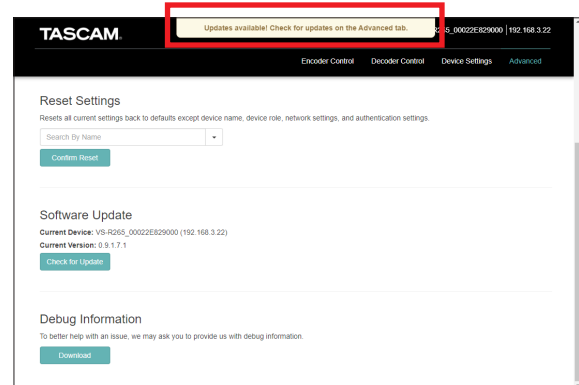


3. Check the Current Version under Software Update on the screen.

Software update procedures

Procedures for updating from a server

1. When new software is available, a message like the one shown below will appear on the Streaming Dashboard screen to encourage updating.



2. Update the VS-R264/VSR265 software.
Current Device and Current Version show the name and software version of the selected VS-R264/VS-R265.
To update the software of the selected VS-R264/VS-R265, click the [Check for Update](#) button.

NOTE

Depending on the size of the update file, connecting an SD card to complete the update might be requested.

Procedures for updating using a USB flash drive

Depending on network conditions, connecting to the update server or downloading the update file might not be possible. In this case, follow the procedures below to update using a USB flash drive.

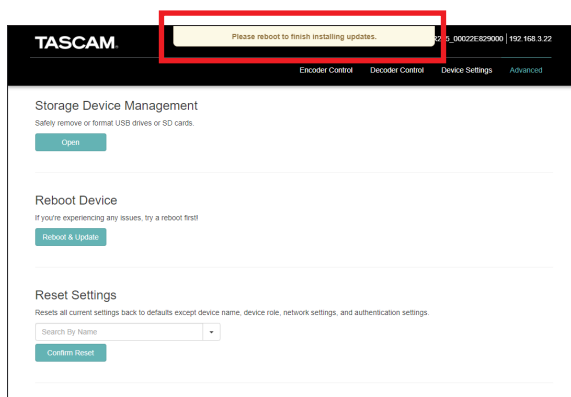
1. Download the latest software from the TEAC Global Site (<http://teac-global.com/>).
Decompress the downloaded file if it is in ZIP format or another compressed file type.

ATTENTION

After update files are decompressed, versions for the VS-R264 and VS-R265 will have the same file names, but their contents are different.

Be careful with these files because updating with files for the wrong model could cause malfunction or operation trouble.

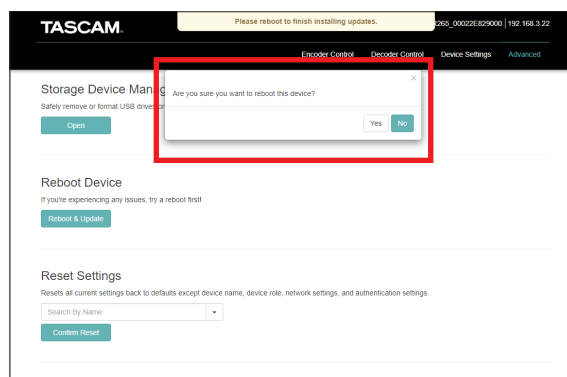
2. After decompressing, copy the following three files to the top level directory on the USB flash drive.
 - DaemonVersion
 - DaemonUpdate.md5
 - DaemonUpdate
3. Load the flash memory in the unit and refresh the Streaming Dashboard screen.
When this is done, if the software version of the unit and the file version on the flash memory are different, the following message will appear to prompt updating.
 - "Please reboot to finish installing updates."



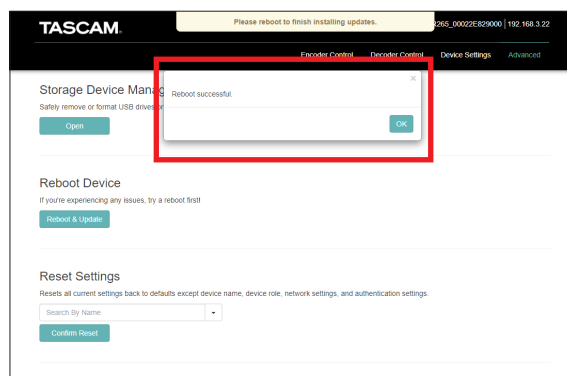
ATTENTION

Since the requirement is that the update version be different from the software version of the unit, reverting to a version older than the current one is possible. Be careful not to revert to an older version mistakenly.

4. Press the Reboot & Update button under Reboot Device on the screen to open a "Are you sure you want to reboot this device?" pop-up.



5. Press the Yes button to execute the update.
6. The procedure is complete when "Reboot successful" appears in a pop-up.



This completes updating of the unit.